

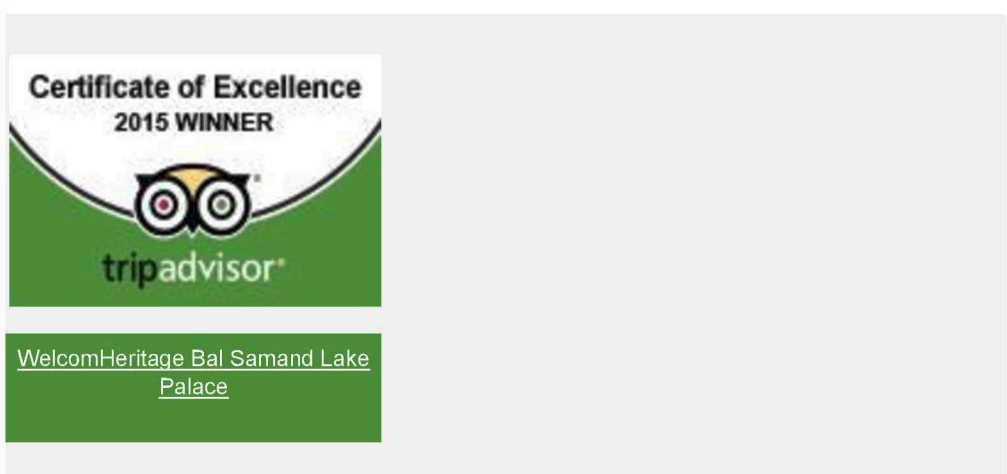


Congratulations to WelcomHeritage Bal Samand Lake Palace!

FIVE-TIME WINNER OF THE CERTIFICATE OF EXCELLENCE

On behalf of all of us at TripAdvisor, I'm very pleased to welcome **WelcomHeritage Bal Samand Lake Palace** to the Certificate of Excellence Hall of Fame. This unique accolade is granted only to those businesses that have won the Certificate of Excellence for five years in a row.

As you know, the Certificate of Excellence can be earned only by receiving consistently great reviews on the world's largest travel site. Your certificate should arrive within six weeks — but you can start promoting your win now!



Congratulations!

Marc Charron
President, TripAdvisor for Business